



Liveability and Wellbeing at Maitland



78%

I am satisfied with my mental and physical health



71%

The Maitland community is welcoming to people from different cultures



69%

The sporting facilities and active lifestyle opportunities in the area meet my needs



66%

I feel safe in my local neighbourhood



56%

I feel connected to the local communities



50%

There are meaningful employment opportunities across Maitland



38%

Medical, mental health and social services are accessible and adequate



86%

My current home is suitable for my needs and is adequate in size



72%

There is plenty of accessible open spaces in my neighbourhood



55%

The natural environments and green spaces are well preserved



54%

I can afford a reasonable standard of housing in my area



66%

Maitland has a diverse range of events and activities



33%

Provision of services and opportunities for young or older people and other hard to reach community groups



27%

There are diverse housing options available for everyone across Maitland LGA



66%

My household is prepared for natural disasters in the Maitland area



Community Satisfaction Survey

One of the ways we engage with our community is through a citywide community survey, conducted every two years, the most recent one completed in mid 2024.

The survey revealed that satisfaction with Council's level of communication with the community was a top priority for residents and had a substantial impact on overall satisfaction with the performance of Council.

One of the top areas of concern for residents was having access to diverse housing options as well as planning for the long term growth of our LGA, including planning for population growth and development.

Highly satisfied services



Maitland Regional Sports Complex



Maitland Libraries



Swimming pools



Maitland Regional Art Gallery

Highest derived importance



Communication



Range of online services



Satisfaction with contact



Maintenance of local roads



4.32

Community satisfaction with Maitland Regional Sports Complex



3.92

Community satisfaction with Libraries



3.92

Community satisfaction with swimming pools



3.92

Community satisfaction with Maitland Regional Art Gallery



90%

rated their quality of life living in the Maitland LGA as good to excellent



28/39

services/facilities received a satisfaction score of 75% or more



86%

of residents were at least somewhat satisfied with council's performance over the 12 months prior