



Flood Risk Management Planning Engagement Snapshot

As a river city, Maitland's story is one defined by floods and flooding.

Updated modelling and a Floodplain Risk Management Study and Plan will allow us to more effectively and accurately identify current flood risks, anticipate impacts, and assess future management options. Community consultation is a vital component of this study.

From February to April 2025, we chatted with our community to better understand the level of flood awareness and preparedness, and to investigate flood management options that are best suited to the needs of our community.

What we heard

The preferred flood mitigation strategies our community thinks Council should address or do more of include:

- Construction and maintenance of flood mitigation structures like levee banks and drainage structures
- Strategic flood planning and other flood-related development controls
- Flood education and more engagement with local communities.

What are community are doing or believe they can do better to prepare for floods:

- Reduce property risks, by purchasing insurance, and buying homes outside of flood-prone areas
- Flood readiness, through things like stockpiling food and supplies
- Flood safe practice, through self-education on risks and what to do in an event of an emergency.

Community preparedness

- Over 70 per cent of respondents have an evacuation plan, know when to evacuate and what route to take in the event of an emergency.

Environmental impacts

- Over 80 per cent of respondents believe it's somewhat important for flood mitigation measures to not have an adverse impact on the environment.

How we engaged

We collected almost 200 responses both online and face-to-face, and this feedback will help to shape an updated Floodplain Risk Management Study and Plan that covers the Maitland local government area.



Online survey
and vision
board

4

pop-up
community
listening posts

What's next?

Thanks to everyone who joined us at a face to-face listening session or contributed their ideas online. Your input is invaluable and will help inform our approach to future flood planning and management.

Late 2025

Community feedback review.

We'll analyse all community feedback and use this to develop a plan.

Early 2026

Public exhibition of our Draft Flood Risk Management Study.

We'll call on our community to view the draft document and have their say to make sure we've got it right.

Mid 2026

Updated Floodplain Risk Management Study and Plan published.

We'll get to work on rolling out the actions within the plan.



"Clean up the river, clear out drains, and maintain creeks to support better flow."



"Building walled dams could help retain floodwater, which could then be repurposed for use during droughts."



"Our area was marked flood-free in Hazard Near Me app, yet homes flooded— [we need to] improve flood risk communication and update Flood Response Plans."